Rajiv Gandhi University of Health Sciences, Karnataka

VI Semester Bachelors in Hospital Administration Degree Examination - 08-May-2025

Time: Three Hours Max. Marks: 80

MARKETING MANAGEMENT IN HEALTH CARE - (RS) Q.P. CODE: 3250

Your answers should be specific to the questions asked Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

 $2 \times 10 = 20 \text{ Marks}$

- 1. Describe the market targeting strategies
- 2. Explain the buying decision process and stages of the buying decision process
- 3. Write on the application of social media in hospital marketing

SHORT ESSAYS (Answer any Eight)

 $8 \times 5 = 40 \text{ Marks}$

- 4. Describe the traditional and modern concept of marketing
- 5. Write a note on virtual marketing
- 6. Explain the new product development process
- 7. Briefly describe the pricing objectives
- 8. Explain the factors affecting distribution channels
- 9. Write on the nature and importance of promotion
- 10. Describe the market positioning strategy
- 11. Explain the role of public relation as liaison with government agencies
- 12. Describe the marketing research components
- 13. Write a note on the nature and importance of promotion

SHORT ANSWERS (Answer any ten)

 $10 \times 2 = 20 \text{ Marks}$

- 14. Trends in macro-environment
- 15. Factors influencing consumer buying behaviour
- 16. Product planning
- 17. Pricing policies
- 18. Direct selling
- 19. Tele-marketing
- 20. Concepts of public relation
- 21. Product packaging
- 22. Types of marketing research
- 23. Product deletion
- 24. Concepts of digital marketing
- 25. Place mix decisions
