

**Rajiv Gandhi University of Health Sciences, Karnataka**  
**V Semester Bachelors in Hospital Administration Degree Examination - 03-Jun-2024**

**Time: Three Hours**

**Max. Marks: 80 Marks**

**HUMAN RESOURCE MANAGEMENT - (RS)**  
**Q.P. CODE: 3246**

Your answers should be specific to the questions asked  
Draw neat, labeled diagrams wherever necessary

**LONG ESSAYS (Answer any Two)**

**2 x 10 = 20 Marks**

1. Distinguish between training and development. Describe on different methods involved in training and development
2. Define man power planning. Explain the various steps involved in MPP
3. Define performance appraisal. Explain the methods of performance appraisal

**SHORT ESSAYS (Answer any Eight)**

**8 x 5 = 40 Marks**

4. Write a note on knowledge management
5. Personnel audit
6. Describe policies of human resource management
7. Discuss the importance of human resource management in a hospital
8. Explain the steps involved in recruitment process
9. What are the reasons for transfers and briefly explain the types of transfers?
10. What is work environment? Write a note on causes and symptoms of fatigue
11. Principles and techniques of wage fixation
12. Impact of globalization on human resource management
13. Write note on industrial accidents

**SHORT ANSWERS (Answer any ten)**

**10 x 2 = 20 Marks**

14. Welfare programs in hospitals
15. Selection process
16. How employee compensation will be determined?
17. Need for rightsizing in hospital
18. Difference between wage and salary
19. Steps in grievance handling process
20. Employee safety
21. Purpose of promotion
22. Functions of human resource management
23. problems involved in placements
24. Quality of work life
25. Job description and job specification

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