

RajivGandhiUniversity of Health Sciences, Karnataka

II Semester Bachelors in Hospital Administration Degree Examination- 30-May-2024

Time: Three Hours

Max. Marks: 80 Marks

Organizational Behavior (RS)

Q.P. CODE: 3233

Your answers should be specific to the questions asked

Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Which style of leadership is most suitable in modern organization and why?
2. Discuss the contributions of various disciplines in organizational behavior.
3. Discuss the importance of Organizational structure. Explain the various patterns and factors affecting organization structure.

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. What are the steps involved in the change process?
5. Define Group. Write the Stages in group formation.
6. Write a note on financial and non-financial incentives.
7. Write a note on determinants of personality.
8. What is learning? Discuss two theories of learning.
9. Factors affecting the formation of attitudes.
10. "Working together isn't always easy"-discuss. Write a note on conflict resolution strategies.
11. How to overcome resistance to organizational change?
12. Explain various personality theories.
13. What are the steps involved in organizational behaviour modification?

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Emerging organizations.
15. Figure background principle.
16. What is attribution theory?
17. Group think
18. With suitable illustration, explain the skills required for a manager.
19. Importance of Time management.
20. Define Motivation.
21. Enlist Various disciplines in OB.
22. Factors affecting Job satisfaction.
23. What is Job enrichment and why is it important?
24. McClelland's Need Achievement theory.
25. Principle of closure and continuity.
