RajivGandhiUniversity of Health Sciences, Karnataka

I Semester Bachelors in Hospital Administration Degree Examination - 22-Nov-2023

Time: Three Hours Max. Marks: 80 Marks

PRINCIPLES OF MANAGEMENT (RS) Q.P. CODE: 3229

Your answers should be specific to the questions asked Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

 $2 \times 10 = 20 \text{ Marks}$

- 1 Discuss the concept and process of control. State the requirements of an effective control system.
- 2. Draw an organization chart for 500 bedded hospital. Write different types of organization.
- 3. Define management & Administration. Discuss the qualities of administrator & challenges faced by them.

SHORT ESSAYS (Answer any Eight)

 $8 \times 5 = 40 \text{ Marks}$

- 4. Explain SWOT analysis.
- 5. Describe the social responsibility of management.
- 6. Differentiate between job enlargement, enrichment and job rotation.
- 7. Describe the functional areas of management.
- 8. Write a note on the process of Management by Objectives.
- 9. Why co-ordination is inevitable in an organization?
- 10. Explain the importance and steps in decision-making.
- 11. "Management as a discipline, is a science as well as art". Explain
- 12. Explain Leadership skills and discuss different styles of leadership.
- 13. What is departmentation? How it is done in an organization?

SHORT ANSWERS (Answer any ten)

 $10 \times 2 = 20 \text{ Marks}$

- 14. Theory of "X" and "Y"
- 15 What is 360°appraisal?
- 16. Advantages of delegation.
- 17. Grapevine.
- 18. Likert's management style.
- 19. Gantt chart
- 20. What is Decision tree?
- 21. Forecasting.
- 22. What is Directing? State the nature of directing.
- 23. Steps in Recruitment process.
- 24. Zero based budgeting.
- 25. Types of communication.
