

Rajiv Gandhi University of Health Sciences, Karnataka
I Semester Bachelors in Hospital Administration Degree Examination - 12-Dec-
2022

Time: Three Hours

Max. Marks: 80 Marks

PRINCIPLES OF MANAGEMENT (RS)
Q.P. CODE: 3229

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. What is organizing? Explain briefly bases of departmentalization
2. Define controlling. Enumerate steps in controlling. Discuss why it is important?
3. Explain briefly channels of communication. Discuss the barriers of communication

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Explain briefly scientific management and human relation approach
5. Explain briefly types of plans
6. Explain decision making process in detail
7. Write a note on delegation of authority
8. Explain the methods of training
9. Explain the steps involved in recruitment process
10. Explain the different methods of controlling
11. Explain the importance and techniques of co-ordination
12. Explain the process of manpower planning
13. Fayol's 14 principles

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. What is system approach?
15. Functions of management
16. Importance of planning in hospital
17. Formal and informal groups
18. What is MBO?
19. What is performance appraisal?
20. What is social responsibility?
21. What is grapevine?
22. Functional areas of management
23. Communication process
24. Different type of planning
25. What is managerial grid?
