### **PROJECT REPORT (17MBAPR407)**

### ON

#### A STUDY ON EMPLOYEES WORK MOTIVATION AND ITS EFFECT ON THEIR PERFORMANCE AT AVT NATURAL PRODUCTS LTD, ALUVA BY

# **DEEPAK E P 11A17MBA14** *Submitted to*

### VISVESVARAYA TECHNOLOGICAL UNIVERSITY, BELAGAVI



In partial fulfilment of the requirements for the award of the degree of MASTER OF BUSINESS ADMINISTRATION

Under the guidance of

INTERNAL GUIDE MAHAK BALANI ASSISTANT PROFESSOR DEPARTMENT OF MBA AIT, BANGALORE EXTERNAL GUIDE MR.MANOJ M B HR DEPARTMENT AVT NATURAL



Department of MBA Acharya Institute of technology, Soldevanahalli,

Hesaragatta Main Road, Bengaluru 560107

March 2019



Date : 22<sup>nd</sup> March, 2019

#### **CERTIFICATE**

This is to certify that Mr. Deepak E.P has undergone a project on A Study of Employees Work Motivation and its Effect on their Performance of AVT Natural Products Ltd, S.Vazhakulam, Aluva from 03.01.2019 to 16.02.2019 in partial fulfillment of the requirements for the award of Master of Business Administration From Acharya Institute of Technology, Soldevanahalli, Hesaragatta Main Road, Bengaluru.

During this period he was regular in his attendance and had shown a keen desire to learn.

We wish him success in his future endeavors.

For AVT Natural Products Limited

Muralidhar Bhatt Manager – HR



AVT Natural Products Ltd., Plot No. 225/1A 5-7, Kaipoorikkara, Marampilly P.O., South Vazhakulam, Aluva - 683 105, Cochin, India. P : +91 484 2848240 F: +91 484 2677512 Website : www.avtnatural.com Regd. Olfice : # 60, Rukmani Lakshmipathy Salai, Egmore, Chennai - 600 008, India. F : +91 44 28584147 E : avtnpl@avtnatural.com, CIN : L15142TN1986PLC012780



Date: 23/03/2019

#### **CERTIFICATE**

This is to certify that **Mr. Deepak E P** bearing USN **1IA17MBA14** is a bonafide student of Master of Business Administration course of the Institute 2017-19 batch, affiliated to Visvesvaraya Technological University, Belagavi. Project report on **"A Study on Employees Work Motivation and its Effect on Their Performance at AVT Natural Products Ltd, Aluva, Kerala"** is prepared by him under the guidance of **Prof. Mahak Balani**, in partial fulfillment of the requirements for the award of the degree of Master of Business Administration, Visvesvaraya Technological University, Belagavi, Karnataka.

Signature of Internal Guide

Signature of HOD OF Hoad of the Department Department of MBA. Acharya Institute of Technolo: Coldevanahlli, Bangalore-560 107

Signature of Principal/Dean Academics

Dr. Devarajaiah R.M. Dean-Academics ACHARYA INSTITUTE OF TECHNOLOGY Bengaluru-107.

Acharya Dr. Sarvepalli Radhakrishnan Road, Soladevanahalli, Acharya P.O., Bengaluru 560 107, Karnataka, India • www.acharya.ac.in/ait • Ph: +91-80-225 555 55 Extn. : 2102 • Fax: +91-80-237 002 42 • E-mail: principalait@acharya.ac.in

## DECLARATION

I, DEEPAK E P, hereby declare that the Project report entitled "A Study On Employees Work Motivation And Its Effect On Their Performance" with reference to "AVT Natural Products Ltd, Aluva" prepared by me under the guidance of Prof.MAHAK BALANI, faculty of M.B.A Department, Acharya Institute Of Technology and external assistance by (Mr MANOJ, HR Department AVT Natural: I also declare that this Project work is towards the partial fulfilment of the university Regulations for the award of degree of Master of Business Administration by Visvesvaraya Technological University, Belagavi. I have undergone a summer project for a period of six weeks. I further declare that this Project is based on the original study undertaken by me and has not been submitted for the award of any degree/diploma from any other University /

Institution.

Place: Bangalore Date 8-4-2019

Signature of the student

#### ACKNOWLEDGEMENT.

I wish to express my sincere thanks to our respected Principal, **Dr. Prakash M R**, beloved Dean-Academics, **Dr. Devarajaiah R M**, and deep sense of gratitude to **Dr. M M Bagali**, HOD, Acharya Institute of Technology, Bengaluru for their kind support and encouragement in completion of the Internship Report.

I would like to thank **Prof. Mahak Balani**, Asst. Professor, Department of MBA, Acharya Institute of Technology, Bengaluru and external guide **Mr. Manoj Kumar**, Asst HR, AVT Natural, Ernakulam, who gave me golden opportunity to do this wonderful Project in the esteemed organization, which helped me to learn various concepts.

Finally, I express my sincere thanks to my Parents, Friends and all the Staff of MBA department of AIT for their valuable suggestions in completing this Project Report.

Place: Bangalore Date: 8-4-2019 DEEPAK E P USN: 1IA17MBA14

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# **EXECUTIVE SUMMARY**

The study was carried for a period of six weeks on the theme "A study on employees work motivation and its effect on their performance at AVT Natural products LTD, Aluva.

The study aims to assess the motivation of workers of the organisation. Worthy program motivation procedure is essential in order to achieve the organization's o bjectives if there are no effective incentive programs for employees in the organisation, employee performance and business productivity will drop slowly.

While studying the motivation of employees at work, it is essential to understand the factors that motivate employees and the elements that demotivate them in their work environment. If employees are demotivated, what are the corrective measures to take and also find the link between employee motivation and its effect on the performance and productivity of the organisation.

The motivation of employees to work is different across organizations because it is purely based on the type of organization, the nature of the work and the size of the organization. If the organization's employees are well motivated, it will positively improve performance and facilitate the achievement of organizational goals.

# CHAPTER 1 INTRODUCTION 1.1 INTRODUCTION TO PROJECT

The research was undertaken for a period of 6 weeks in AVT Natural Products LTD, Aluva. This project brings out the importance of "Employees work motivation and its effect on their performance"

This research about employee motivation and effect on performance helps to identify the different methods which are used by the company to motivate employees, techniques used to motivate and the relation to the performance of the employees. While studying about the employee work motivation it is very crucial that to be fully understands about the factors which motivate employee and elements which demotivate employees in their work environment. If employees are demotivated what are the remedial measures need to be taken and also need to find the relation between employee motivation and its effect on performance and business productivity.

Employee motivation is approached through different levels of work, in the organisation at every level as well as the employees & members. the role of the authorities is to engage themselves in the process of motivation and reveal door for personnel's for giving them feedback on the nature of motivation. It is the tactic that achieves the objectives of the company. Without motivation, there will never be anything exclusive that will drive the organization to achieve high performance, high productivity and therefore high profit.

Motivation is needed for taking crucial decisions for organisation and its terms on performance. Each employee is different and what works for one may not work for the other. Importance of recognizing different types of managers and workers is done in order to motivate them effectively. A motivated employee stays with the organization for a long time.

To do as a research of the Employee Work Motivation SPSS software is being used the research methodology used for research is descriptive research. Sample size for survey is taken 50 to know the opinions about motivation of employees at work and its effects on their performance and productivity in the company.

### **1.2 INDUSTRY PROFILE**

#### SPICE INDUSTRY IN INDIA

The notoriety of Indian flavours is more established than the written history. The investigation of Indian flavours is over 7000 years of age. There is no nation on the planet that produces as much sort of flavours as India. The climate of the country is suitable for almost all spices.

The worldwide flavours and culinary herb industry involves numerous plants having assorted and utilizes including culinary. Additionally comprise of flavours subordinates like basic oils, oleoresin, flavours and culinary herbs and exchanged dried structure. These flavours are cleaned and utilized in a rough structure with no further handling

Generally our country has a great history on food and cuisines from that hard generation. This industry is one of the biggest flavour creating along with devouring nation. those vital area, atmosphere condition, propelled generation procedure and accessibility of modest work make it advantage for the makers to guarantee wage scale creation of value flavours and herbs. The blasting worldwide spice advertises has great open door amongst various flavour on giving worth flavours which is available at a range of aggressive costs.

Huge challenges had been faced by Indian subcontinent from many other world competitors as far as evaluating of the produce. Assembling ought to therefore guarantee quality as well as supply based promotional methodology to expand the offer in fare. Makers are fusing most recent strategy and advances to guarantee higher nature of flavours. India is referred to over the world as 'The home of zest' in this manner flavour toppings need no presentation. The atmosphere of the nation is perfect for the development of practically all flavours.

As indicated by the global association for institutionalization (ISO), there are around 109 flavours and India delivers upwards of 75 in its different agro atmosphere districts. The term flavours and toppings apply to normal plant or vegetables items or in entire or ground structure, which are utilized for bringing in flavour, smell and intrigue to the nourishment things. Flavours are additionally being utilized inside the nation for seasoning nourishments and in drugs, pharmaceuticals, perfumery, beautifying agents and a few different enterprises

### **GROWTH OF INDIAN SPICE INDUSTRY**

During the time of 2017-18 a sum of 10,28,060 tons of spice and flavour items esteemed Rs 17929 crores has been sent out from the nation against 9,47,790 tons esteemed Rs 17664 crores in 2016-17 an expansion of 8% in volume and 1% in rupee terms and 6% in dollars as far as esteem

The Indian flavour advertise is to a great extent disorderly and the marked portion makes up16%. The brand advertises is overwhelmed by players like AVT, MTR, Badshaah, Everest, Ramdev and so forth. India sends out about to 52 distinct flavours. India is the world's biggest maker of cumin, turmeric and ginger. India is the second biggest maker of pepper on the planet. Research shows that India produces approximately 3 million tonnes of spices on an annual basis, which are worth around 186 billion USD

When in come to the production of spices among all the states in India Kerala tops the chart. Kerala produces closely to most of the peppers ginger and cardamom supply to whole India. All other spices from the Americas as well as Europe has been exported. Example, spices like peppers produced in India which is gone through so many permutations and combination. To earn better revenue Indian spice producers carry out sorting grading and standardisation of spices.

# PRESENT STATUS OF THE INDUSTRY

The Indian spice market has recorded a remarkable growth in spice and culinary herb exports. Indian spice manufacturers are striving to improve the quality of spices by leveraging technological advances to dominate the international market. State-of-the-art technologies, such as the extraction of carbon dioxide and the encapsulation of spice oil by cryogenic grinding, are being carried out to ensure the high quality of spices and their derivatives.

India is additionally a pioneer in the field of spice subsidiaries, representing almost 70% of complete flavour, oil and oleoresin request. The organization offers some incentive included items and is notable in the worldwide network. With a solid spotlight on R&D, Indian makers grow new items, executing flavours and natural herbs, with a premium of 12 to 31%.

## FUTURE PROSPECTS OF INDIAN SPICE INDUSTRY

The Indian flavours showcase is anticipated to achieve around 18 billion USD by 2020 with development in the division is relied upon to be driven by marked flavors. The Indian government is advancing the flavour sends out forcefully through different activities, for example, setting zest parks, offer regular handling offices to the two exporters and makers.

India has maintained the charm of its spice products for decades and experts predict that despite economic slowdown in some countries, India will continue to be the top producers of spices for many years to come.

### **MAJOR MARKET OF INDIAN SPICES**

India has generally been related with giving flavours, for example, cloves to the remainder of the world. Because of proper climatic conditions, low work rates, utilization of cutting edge innovation and arrangement of protected and top notch flavours India is currently rising as one of the main exporters of an assortment of spice and culinary herbs to an expansive number of nations. The volume and estimation of spice exchange with these nations is likewise on rice. A portion of the real exporters are:

- Japan
- Sri Lanka
- UAE
- Malaysia
- China
- Nepal
- Spain
- Singapore
- France
- Netherland
- South Africa

### **1.3 COMPANY PROFILE**

### HISTORY

AVT Natural Products Ltd is an endeavour advanced by A V Thomas Group, as a key broadening from the customary estate commercial. Working in the line with its corporate mark, they are spent significant time in the extraction of hues and flavours from regular sources. It is framed in 1994 has a place with the prestigious AVT gathering of organizations and the most recent 10 years has developed manifolds. It began marigold development on 200 sections of land that has developed since up to 30000 ranchers. From delivering feed grade oleoresins the underlying years, AVT Natural today creates nutraceutical grade items that satisfy worldwide quality guidelines in sanitation.

AVT naturals are the world's biggest exporters of marigold oleoresins. The company's key partnership with the world's best marigold seed organization and the world's biggest client from nutraceutical grade marigold oleoresins has helped them to solidify their position.

#### LOCATION

#### <u>KERALA</u>

The place that is known for spices assumes a huge job in the worldwide flavors showcase. spices are the imperative harvests from the perspective of both household utilization and fare advertise. Kerala is the main state to get the rainstorm showers each season, in view of its vicinity to the Arabian Sea 118 creeps of yearly precipitation. The fluctuating atmospheres from tropical to sub-tropical to temperature are further conductive for zest development. Kerala flavour exchange goes back more than three thousand years, is still among the world heads in the creation and fares of flavours. No nation on the planet creates as much sort of spices in India with unrivalled quality flavours originating from Kerala, the flavours paradise of the world.

AVT Naturals has key preferred standpoint of closeness to the wellspring of crude material and calculated favourable position of import, send out offices owning to the ocean, air and rail transport modes being inside its compass. Cochin port to compartment mother vessels here itself rather than the present routine with regards to moving Colombo or Singapore by feeder vessels for trans-shipment. The cargo charges and time delay in shipments are relied upon to descend generously in days to come.

# PLANT LOCATION

- 1. AVT Natuaral products Ltd, Vazhakulam, Marampilly P.O, Aluva, Kerala
- 2. Mysore Truck Road, Puthavadavally, Sthyamangalam, T.N
- 3. Halkurke Village, Honnavalli Hobli, Tiptur Taluk, Tumkurdist, Karnataka
- 4. Nayampalli Cross, Bisibanepalli via, Hondpur, Andra Pradesh

# **COMPANY BANKERS**

- SBI
- SIB (South Indian Bank)
- Baroda Bank
- ICICI Bank

# **COMPANY TURNOVER**

The AVT Naturals has an annual turnover of 92.5 crores in 2011-12 financial years. In the previous year the turnover was around 82.35 crores.

# **1.4 PROMOTERS**

Main promoters of AVT Natural where:

- Nelamalai Agro Industries Limited
- Ashwin T
- Shanti Thomas
- The Midland Rubber CO LTD

# **1.5 COMPANY MISSION**

- To be a global leader in marigold extract through a fully integrated supply chain with excellence in plant science and agricultural and logistics management.
- To achieve growth and stability in performance by diversifying to value natural ingredients for synergic business segments through development of products research and technology base.
- To bring the higher level of efficiency, traceability, food safety and quality in the supply chain through contract farming.

- To establish brand quality for natural ingredients through development of consumer marketing skills.
- To consistently add a values in our business and to deliver superior returns to all stock holders, consumers, employees, shareholders and society.

# **COMPANY VISION**

• To be a global leader, enriching lives through nature's own ingredients as food, nutrition and medicines for mankind

# **QUALITY POLICY**

- Encourage individual excellence and foster environment for team work.
- Know the business environment, products and customers well update knowledge
- Respect the neighbourhood and individuality of each customer, supplier, and employee.
- Constantly strives for value in whatever we do.

# **BOARD OF DIRECTORS**

Chairman	: Mr Ajith Thomas
President& CEO	: Mr M.N. Satheesh Kumar
Non-executive director	: Mr Habeeb Hussain
Non-executive and independent directors	: Mr Field Marshal Sammaneshaw
	Mr M A Alagappan

Mr Shyam B

# **1.6 PRODUCTS**

- 1. Natural Extracts
  - Marigold
  - Colour Chilly
  - Hot Chilly

- Black Pepper
- Ginger
- 2. Essential Oils
  - Black Pepper
  - Ginger
  - Celery
- 3. Anti-oxidant
  - Rosemary extract
  - Green Tea
- 4. New Products
  - Black Carrot
  - Sunflower extract
  - Annatto
  - Fenugreek
  - Decaffeinated black tea
  - Tamarind extract
  - Vanilla extract

# **REGISTERED OFFICE**

#### 72 E CHESNEY ESTATES

Emiraj S

Chennai 600008

# **1.7 INFRASTRUCTURE FACILITIES**

- Canteen Facilities
- Rest room
- Medical Facility
- Transportation facilities for employees

# **1.8 COMPETITORS**

- 1. SYNTHITES
- 2. KANCORE
- 3. AKAY
- 4. ENJAYES

# **1.9 SWOT ANALYSIS**

# **STRENGTH**

- Located in Cochin (Spice Capital of World)
- Good brand image
- Listed in top 200 SME's
- Largest amount of proficiency and quality in supply network through contract farming
- Location advantage for export and import of raw material and goods through rail, air, and sea transport

## **WEAKNESS**

- Risk of depending on others is high as raw materials come from contracted farmers.
- Availability of raw materials fluctuates according to the varying climatic conditions
- Highly labour intensive for production

# **OPPORTUNITIES**

- Increasing demand in domestic market
- Strength in the supply chain can be replicated for other crops

# **THREATS**

- Money exchange rate fluctuations
- Increasing rate of export duty
- Increased using of artificial colouring agents by people

# **1.10 FUTURE GROWTH AND PROSPECTS**

- Technology is changing so company is planning to buy ultra-modern technology machineries for improving the efficiency of production.
- As part of the company expansion company is going to build their production units in Mumbai, and Delhi
- R&D is doing research to develop new products which has more quality and value.

### **CHAPTER 2**

#### **CONCEPTUAL BACKGROUND AND LITERATURE REVIEW**

#### 2.1 THEORETICAL BACKGROUND OF THE STUDY

#### **MEANING OF EMPLOYEE MOTIVATION**

Organisation's workers perform their duties through a tool called employee's work motivation and its effect on performance. Motivation alludes to that arrangement of wishes, want, needs, and drives that animate or enact people to act or to do the things they do. The expression "motivation" was initially gotten though a literature in Latin called 'Mover'; it wholly signifies performance of meaningful activities for managing a smooth process. It infers a feeling or wants that are used to be pushed without hesitation.

Each administration attempts to facilitate different factor of generation so that their commitment is greatest in accomplishing authoritative objectives. The execution of non-human variables like machine will rely on the dimension of innovation and the ability of the individuals for alteration in rectifying that general execution which progresses toward becoming through building proficiency towards a person.

Execution amongst the people relies on two components, for example capacity to complete all the vital elements and their combination expands proficiency to manage certain individuals. On the off chance that an individual does not have the limit or capacity to complete a work then he can't build his proficiency. Then again regardless of whether the individual has the capacity yet isn't appropriately persuaded that being said his execution will be low.

### SIGNIFICANCE OF MOTIVATION

- An inward inclination is term empowering employees to work more.
- •The feelings or wants of an individual brief him for completing a specific work.
- •There is unsatisfied need of an individual which disseminated his balance.
- Individual satisfies all his own unfulfilled condition through enthusiasm.
- •lethargic enthusiasm helps an individual actuated by distinguishing activities.

### **TYPES OF MOTIVATION**

#### **1.** Positive Motivation

It depends upon remuneration. All labourers had motivating forces towards accomplishing ideal objectives. The more the remuneration as well as the acknowledgement towards task there would be more positivity.

#### 2. Negative Motivation

It all depends on the factors to be very afraid about the power factor. Dread helps workers with a specific goal in mind. If that they don't act in likable way then they may be rebuked with minimization.

#### **3.** Achievement Motivation

It is the drive to look after and accomplishing those destinations personnel with a great sort of achievement. All the kinds of motivation wishes to achieve objectives advance upon the venturing moderate way of accomplishment is essential.

### 4. Affiliation Motivation

Affiliation motivation helps to communicate to persons on a social premises individuals with affiliation motivation perform their individual task better when they are enhanced for constructive tempers and cooperation.

#### 5. Competence Motivation

It implies great work of a particular employee for scrutinizing the performance. Ability also improves the task domination for the individuals to invest heavily on optimally generating concerns delving aptitudes as well as endeavour for innovative to tackle obstacles.

### 6. Power Motivation

It is the drive to affect individual and change conditions control master people to attempt on their affiliation and they are cheerful to pull out all the stops to complete

#### 7. Attitude Motivation

Attitude motivation is the method by which people think and see it is their bravery and their attitude to like is the method by which they feel and how they react.

#### **IMPORTANCE OF MOTIVATION**

#### 1. High Performance

It all has a greatest exertion on accomplishing objectives. All those undiscovered repositories, most extreme situations were met by physical challenges.

#### 2. Low Employee Turnover And Absenteeism

At the point when the workers are not happy with their activity they will abandon it. At whatever point they get an elective offer the disappointment among representatives likewise expands non-attendance. The business preparing of the new representatives costs beyond all doubt to the association.

#### 3. Organisational image would be better

Undertakings consisting good financial money related offices need those workers who are in need of superior picture. Those kinds of establishments would be effective to pull in high people with high academic experience.

#### 4. Better Industrial Relations

A decent motivation framework will make work fulfilment among representatives. The business will offer better administrations conditions and different motivations to them. There will be an environment of certainty among bosses and workers.

#### MOTIVATIONAL TECHNIQUES

#### **1. Financial Motivators**

Money related motivating forces can take more than wages and pay rates benefit sharing paid leaves repayment of the therapeutic cost and protection paid by the organisation or whatever other things that can be given to representatives.

#### 2. Non-Financial Motivators

These motivational factors are likely to improve all those aspects which are covered under human resource department. Each motivational factors are mentioned below as follows:

#### i. Recognition

Personnel's would watch their work acknowledgement by his when he realises that his task is known to his immediate top management so he will attempt to improve it further

#### ii. Participation

Cooperation was viewed as a decent inspiration strategies utilised in world physical and mental contribution of individuals in their basic leadership process as well as procedure

#### iii. Status

It alludes to the societal position of an individual and reaction to the egoistical narrow minded need a course can make grown up toys in the association.

#### iv. Competition

Some goals are assigned to different people and everyone tries to reach them before others.

#### v. Job Enlargement

Job broadening has been perceived as an imperative help by different scientists. This activity is increasingly imperative and trying for the specialists, might be given wide scope in choosing about their work techniques.

### FACTORS WHICH INDICATES MOTIVATION AND DEMOTIVATION

- 1. The employees is interested in coming to work and do his work willingly
- 2. He gives his best when at work
- 3. In the He feels a self of belonging and pride in the organisation

Same way there are some indicators when an employee is said to demotivated

- 1. Increasing absenteeism among employees, excessive labour turnover.
- 2. Low yield and efficiency
- 3. Increasing rate of mishaps and wastage of raw material.
- 4. Rank indiscipline and insubordination
- 5. Frustration and agitation in the work place
- 6. Non-cooperation, strikes, violent demonstration, etc.

#### THEORIES OF MOTIVATION

Like all other approaches and principles of management, motivation also has its own origin in the traditional theory of management. With the passage of time, necessary modifications were made in the traditional model of motivation and a human relations model was developed. The traditional model of motivation is mainly associated with Taylor's approach of scientific management. Taylor (1947) has pointed out that there can only be one best way of doing things, i.e. to provide an incentive to the workers. Since the workers are lazy, they can be motivated only by luring them with money. However advocates of human relations model strongly felt that apart from financial incentives, social interaction of the workers with their supervisors and fellow workers may also help in creating and sustaining motivation. The human relations model of motivation further suggests that the manager should give his subordinates some freedom to take decisions regarding the work assigned to them.

The enormous effect of motivational factors on the working behaviour and working level of performance of the employee has instigated a lot of research work and theories of motivation have been developed.

### **CONTENT THEORIES OF MOTIVATION**

Motivational content theories keep a keen eye on energizing, monitoring, supporting or cancellation of unneeded manners and etiquettes. They mostly states motivational factors by fulfilling individual requirements. For the need of recognising required factors that considers the utmost value for the extra and internal specific motivation forces that can motivate people.

Among all worldwide recognised theories and assumptions based on motivation are Abraham Maslow's theory hierarchy of basic to self-actualisation needs, Alderfer's popular assumptions, ERG, Herzberg's theory of two factors, and the theory of motivation. Mc Clellands needs.

### MASLOWS NEED HIERARCHY THEORY

Abraham Maslow (1954), a prominent American psychologist, classified human needs logically and conveniently. He explained the needs that influence human behaviour.



- 1. **Basic Needs:** These requirements incorporate food, clothing and shelter without which man cannot survive. Physiological needs must be satisfied to some level before the individual feels inclined to satisfy his other needs. Human being first tries to acquire necessities for their survival.
- 2. Safety requirements: The following requirements are called safety needs after meeting the physiological needs. These wants are embodied in aspirations such as economic security and physical risk guard. Fullfilling these wants requires further cash, so a person is invited to work more. Like physiological wants, once they are fulfilled, they turn out to be inactive.
- 3. Social needs: Man is a social being he is thusly demonstrated by social association brotherhood belongingness etc. it is the principle clean and why persons like to work accumulate and particularly more season divisional get serious.
- 4. Esteem Needs: Organisation is allude to cert and sense of pride they combine such needs which shows self-assurance accomplishment capacity data and opportunity that is privileges of record needs lead to valour quality and border of being useful in the affiliation in any case inability to fulfil this prerequisite realise feeling like video city deficiency.
- 5. **Self-Actualisation Needs:** Present dimensional discourse to the summit of all lower directed higher needs of individuals at such the last development under the

need dynamic framework show is just the need culmination selfacknowledgement is basically the general population to change impression of self into this present reality.

### **ALDERFER'S E R G THEORY**

The ERG Needs Theory developed by Alderfer, summarizes the five needs given by Maslow in three requirements.

- 1. Existence Needs: This need requires combining first 2 needs of Maslow's model.
- **2. Relatedness Needs:** The needs for relatedness include the social and consideration needs of Maslow, which are obtained from other individuals.
- **3.** Growth Needs: These requirements are like the self actualization needs of Maslow. This need includes people who are trying imaginatively to achieve maximum capacity in the current state.

### **Need Theory**

David Mc Clelland proposed a model to comprehend the necessities of the general population, which hold importance in understanding the motivation and social perspectives. As indicated by his hypothesis individual secure three distinct kinds of requirements for power.

The requirement for power is the need to oversee, control and impact individuals. Individuals who are high in this need search for positions to accomplish authority. They like to set objectives and they like to be chiefs. The following need is the requirement for association. This is the requirement for campership and association with the colleagues. This needs regularly manifests as a measure to keep away from fatigue and furthermore to share the common sentiments of the colleagues. The following is the requirement for accomplishment. Individuals who are high in this need exceed expectations in assuming liability for tackling issues and furthermore give top of the line arrangements. They will go for broke to achieve their moderate objectives.

# 2.2 LITERATURE REVIEW

	Title of the	Objectives, Outcome or	
Author/Resea rcher	Article/Study	Findings	Gap Identified
Richard M.	Culture, motivation	Policymakers have long	The study only deals
			5 5
Steers	and conduct of work	understood in their study of	with the motivation
Carlos J.		bureaucratic organizations	related to the different
Sánchez-		that organizational buildings,	culture of the people
Runde		outlooks, behaviours vary	and no other factors of
(2017)		through cultures, and then the	motivation is
		current social researchers	considered
		must rarely be stood	
		interested in such	
		judgements.	
Gene A.	The analysis of	This article echoes recent	This topic only
Brewer	public / private work	research on core issues in	focuses on the
(2011)	motivation and	public management and uses	different motivation of
	performance	numerous means to improve	public and private
	differences	the state of information in the	management.
		area.	
Allan	Achievement	Competence is a key	This topic only
Wigfield	Motivation	motivating part of achieving	focuses on Past
Jenna Cambria		this. Motivation in all forms	achievements and
(2010)		can be observed most directly	competency which
		in the energy level in the	lead to motivation.
		behaviors of the individual.	
Moynihan,	Finding workable	This research was done with	This research was
Donald P	motivation levers	government health regarding	done with
Sanjay K. P		work motivation and its effect	government health
(2007)		on job satisfaction.	regarding work
			motivation and its
			effect on job
			satisfaction

		This investigation adds to our	This examination is
Buelens	An analysis of labor	thought of the changes in job	done exclusively to
Herman Van	motivation	motivation between people in	comprehend the
den Broeck	discrepancies	general and private segments.	distinction in broad
(2007)	between public and	Contrasts at different levelled	daylight and private
	private sector	levels are more essential	segment inspiration.
	organizations	determinants of work	
		inspiration than sector	
		contrasts.	
Tiiu Kamdron	Work Inspiration	The point of this examination	This study focuses
(2005)	and Occupation	is to decide the work	only on the motivation
	Completion of the	inspiration and occupation	of higher officials
	Estonian Higher	fulfillment dimensions of	only.
	Authorities	Estonian senior authorities,	
		the elements impacting them,	
		and how to channel them. As	
		per the creator, man is an	
		open, self - sorted out	
		framework, the entire is to	
		remain alive and ensure his	
		life.	
Ruth Kanfer	Maturing, Grown-up	Discuss the ramifications of	Motivation to the new
and	Improvement, and	the integrative structure for	joiners is not covered
Phillip L.	Work Inspiration	the use and viability of	it focus only on
Ackerman		different persuasive	motivation of midlife
(2004)		methodologies in a variety of	and older workers.
		occupations with midlife and	
		more seasoned workers, as	
		well as withstanding issues	
		and future research headings.	

Ms Beckers,	Staying at work	Understand the connection	The topic deals only
Dr van der	longer than required	between additional time and	with the work
Linden, Dr	hours: associations		motivation related to
,		5	
Kompier, Dr	with weakness, work	considering work inspiration	time of work and
Van Yperen	inspiration and work	and the nature of extra time	quality of work no
(2004)	quality	work and contemplating	other factors or
		hypothetically inferred	techniques of
		subgroups. Moderate	motivation is studied.
		additional time is essential	
		among Dutch workers, who	
		appear to be cheerful	
		specialists with appealing	
		occupations as opposed to	
		exhausted workers.	
Fred Storseth	Maintaining work	The headship style linking	Impact of employee
(2004)	motivation during	"people-orientation" was	inspiration amongst
	organisational	recognized as a key forecast	the whole area is
	change	for work motivation. Acute	covered
		features for keeping work	
		motivation in relation to	
		administrative differences are	
		discussed.	
Timmeric T C	Oversee inspiration	Inspiration depends on	Research is done on
(2001)	and create work	inward / inherent and outward	health service sector
	fulfillment in the	elements to boost business-	and it does not cover
	social insurance	related behaviour. This article	employee other
	workplace	presents factors of	sectors for the
		inspiration, such as	resaerch
		accomplishment,	
		acknowledgement, work	
		itself, duty, progression,	
		development, personal	
		responsibility, pay, and faith	

		in effective results,	
		introduced to 99 managers of	
		mid-level well-being	
		administrations.	
Bradley E	Public-Sector Work	Research on work inspiration	Studied only about
Wright	Motivation	just as the hypothesis and	public organisations.
(2001)		observational proof on the	Productivity not
		extraordinary attributes of	considered.
		open associations and	
		representatives.	
Daan Van	Work Motivation	A hypothetical investigation	This study states that
Knippenberg	and Performance: A	and also a survey of	performance is the
(2000)	Social Identity	experimental investigations	only factor which
	Perspective	into the relationship of	leads to employee
		hierarchical recognizable	motivation.
		proof with inspiration and	
		execution leads to the end	
		that distinguishing proof is	
		emphatically identified with	
		work inspiration, task	
		execution and relevant	
		implementation to the degree	
		that (a) social personality is	
		remarkable, and (b) elite is	
		seen to be in the gathering or	
		execution.	
Adrian	Work inspiration	The Substance Identity	This study only focus
Furnham		Profiler, which estimates the	on motivation factors
,Liam Forde,		three essential qualities and	which motivate people
Kirsti Ferrari		the Work Esteems Poll,	during applying for
(1999)		which expects subjects to rate	job. Motivation after
		how imperative different	getting job and its
		work factors were to them	relation to

		while considering applying	performance is not
			•
		for a vocation, was completed	considered.
		by a sum of 92 job	
		candidates.	
Buck. R	Human motivation	A wide range is based on a	This topic only talks
(1998)	and emotion	variety of credible approaches	about the techniques
		and emotional phenomena. It	of human motivation
		is necessary to understand	it doesn't cover how
		human motivation and	this improves
		feelings to consider this view	performance.
		and methods.	
James R.	Understanding	Ohio State University has	This study conclude
Lindner	Employee	studied the importance of	that only good pay
(1998)	Motivation	stimulating factors in public	and interesting job is
		universities. Discovery is a	the only factor of
		very important job and a good	motivation of
		salary for important	employees. It does not
		motivation for employees.	study about the
			techniques used for
			motivating and the
			effect of performance.
	Effect of audit	This paper explores impacts	This study only talks
D'Arcy A.	motivation and	on the inborn inspiration and	about the intrinsic
Becker	motivation	selection execution of	motivation of auditors.
	motivation		
(1997)		inspectors that are expected	No motivation factors
		to be used in the selection	of other workers are
		assignment only to	considered.
		demonstrate picking data.	
	Employees	Employees' motivational	The present study
	according to over 40	preferences vary over time. A	state only good wage
Carolyn Wiley	years of motivation	good wage is an extrinsic	is the main
(1997)	surveys	reward with intrinsic potency	motivational factor
	1		1

Cameron, J.,	Rewards and	The writers' reason in this	This study only states
& Pierce, W.	intrinsic motivation:	book is that there is no	that there is no natural
D	Resolving the	natural negative property of	negative property of
(1995)	controversy	remunerations. They are not	reward. Remaining
		hurtful to human instinct. In	motivation factors are
		the event that anything,	not studied.
		rewards are a characteristic	
		piece of human instinct. What	
		is critical is to guarantee that	
		compensate frameworks	
		advance, instead of confine,	
		human opportunity	
Edwin A.	Work Motivation	After decades of research, it	This topic deals with
Locke, Gary	and Satisfaction:	was possible to develop a	the work motivation
P. Latham	Light at the End of	successive theory based on	deals with good
(1990)	the Tunnel	data, motivation and	reward and its
		satisfaction with the work.	satisfaction. And the
		High performance, in the case	techniques used for
		of reimbursement, will lead to	motivation is not
		satisfaction with the work,	covered.
		which will enable the	
		organization's commitment	
		and aims. The model has the	
		meaning for leadership, self-	
		management and education	
Maslow A. H	A theory of human	Individual needs and basic	This topic only focus
(1943)	motivation	needs need to be satisfied for	on motivation it does
		the next level needs to serve	not cover how this
		motivators	motivation helps to
			improve performance
			of employees

# **CHAPTER: 3**

## **RESEARCH DESIGN**

### **3.1 STATEMENT OF THE PROBLEM**

The problem is to identify the problem allied with employee work motivation and its effect on performance as company is providing some employee work motivation but the company don't know whether it is effective or not. Employees are not spurred exclusively by cash and worker conduct. Some employees feel demotivated and overworked.

### **3.2 NEED FOR STUDY**

The project study was conducted on the topic "Employee work motivation and its effect on performance at AVT Natural Pvt ltd. The reason for this study is to encourage an in-depth learning of motivational methods and methodologies, their impact on implementation and delegates fulfilled.

# **3.3 OBJECTIVES OF THE STUDY**

- To study about employee work motivation and its effect on their performance.
- •Explore benefits and opportunities for employees.
- For analysing factors leading to motivation
- To study the effect of employee motivation

# **3.4 SCOPE OF THE STUDY**

this research is having a stop at AVT Natural Products LTD and there is a scope to increase sample size taken for the survey. The parameter taken for the research is limited to the topic employee work motivation there is a scope to study about the relation with business productivity.

# **3.5 RESEARCH METHODOLOGY**

Research approach is an approach to deliberately take care of the exploration issue. It might be comprehended as an art of considering how explore is done logically. A detailed discussion is carried over with methodology as a part of the study. The researcher has tried to give a detailed explanation about employee motivation at AVT Naturals.

#### **RESEARCH DESIGN**

#### **Descriptive Research Design**

Descriptive Search Planning includes an overview and timeliness that explores different types of search. The main graphic research is the representation of the situation as it currently exists. In this strategy, the researcher has no power over resources. The individual in question can just report what has occurred and what's going on. An examination configuration is basically the edge work or plan for the investigation. The plan might be a logical introduction of the different strides during the time spent the exploration. These means incorporate the determination of research issue, initial issue, detailing at speculation system, study of the writing and documentation, book index, information gathering, testing of theory, translation introduction and report composing

### SAMPLE SIZE

The sample size is the number of items to select in order to select a sample in the universe. The sample size of the test was 50% of the total number of AVT Naturals employees.

#### SAMPLING TECHNIQUE

An easy introduction was welcome here. He is worried about the examples of his people, so that everyone in the community may have the same opportunity and the choice of one does not affect the choice of another. To make sure you choose a choice, a simple challenge for the study is presented.

### **TOOLS FOR DATA COLLECTION**

The researcher collected primary and secondary data for the research.

• Primary Data: It is the first-hand data that the researcher has collected directly from respondents. For data collection, the questionnaire was used.

• Secondary Data: When a researcher takes data already collected by others, this information is named as secondary data. Secondary data is information available in magazines, newspapers, the Internet, etc.

# **3.6 HYPOTHESIS FRAMEWORK**

HO: There is no relationship between incentive scheme and satisfaction level of the employee.

H1: There is relationship between incentive scheme and satisfaction level of the employee

# **3.7 LIMITATION OF THE STUDY**

- Employees hesitated or avoided to give relevant data.
- Time, cost factor, and location factors caused difficulties
- Due to short span of time the sample size is restricted to 50 respondents
- Sample size probably won't be accurate delegate of the universe

# **3.8 CHAPTER SCHEME:**

#### Chapter 1: Introduction

This section consist of Introduction about topic, industry profile, Company profile, Vision, mission, competitor's information, financial statement, future prospects of the company, promoters, swot analysis.

Chapter 2: Conceptual background and literature review.

This section consist of theoretical background of the study related to topic and 20 literature review are there of different authors.

Chapter 3: Research Design

This chapter consist of state problem statement, need for the study, objective, scope, hypothesis framework, limitations.

Chapter 4:Data interpretation and Data analysis

In this chapter data analysis, interpretation and Statistical tool is there.

Chapter 5: Summary of findings, summary, conclusion and suggestion.

This chapter consists of finding of a project, summary, conclusion, and suggestion given by the respondent.

# **CHAPTER 4**

# ANALYSIS AND INTERPRETATION

# 4.1 ANALYSIS OF FINANCIAL STATEMENT

# GENDER WISE CLASSIFICATION

Table 4.1 showing Gender of Workers

Gender	No of Respondents	Percentage
Male	43	68
Female	16	32
Total	50	100

#### ANALYSIS

The table indicates that 68% of the respondents are male and 32% of the respondents are female.

Graph 4.1



# **INTERPRETATION**

As of the graph the male workers are more as compared to female workers. It is due to the nature of the work.

## AGE GROUP CLASSIFICATION

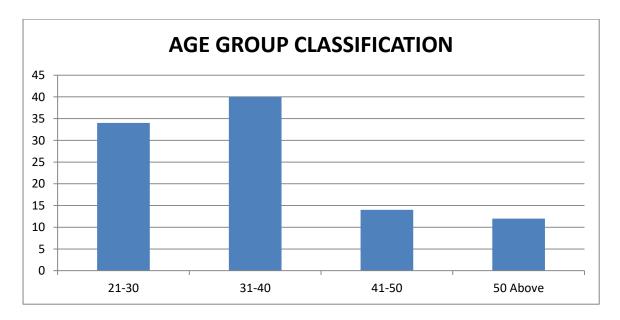
Age	No of Respondents	Percentage
21-30	17	34
31-40	20	40
41-50	7	14
50 Above	6	12
Total	50	100

Table 4.2 showing Age of Workers

### ANALYSIS

This chart shows that 34% of the respondents are coming under age range 21-30, 40% of them are under 31-40, 14% of them are under41-50, and the remaining 6% are above 50 years of age.





## **INTERPRETATION**

As of the graph it is clear that more number of workers in the company come between ages 31-40 as company is maintaining experienced and potential employees.

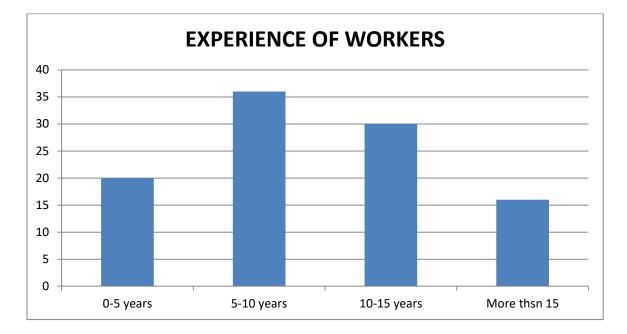
## **EXPERIENCE OF WORKERS**

Experience	No of Respondents	Percentage
0-5	10	20
5-10	18	36
10-15	14	28
More than 15	8	16
Total	50	100

Table 4.3 showing experience of the employees

### ANALYSIS

The table shows that 20% of the defendants have 5 years of experience, 36% of the respondents have 5-10 years of experience, 28% of the respondents have 10-15 years of experience and remaining 16% have above 15 years of experience.



Graph 4.3

## **INTERPRETATION**

It is evident from the above graph employees has 5-10 years of experience as company values experienced employees and also decides the pay package accordingly to the no of years of experience

## SATISFACTION LEVEL OF THE WORK CULTURE

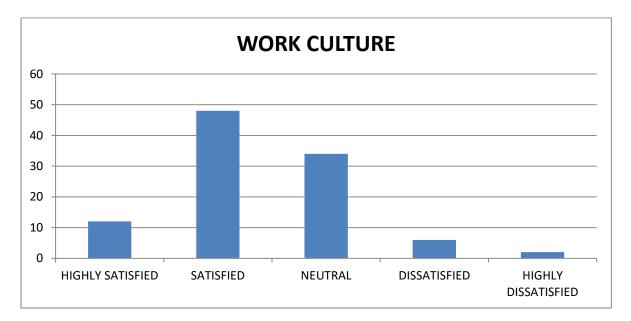
Satisfaction	No of respondents	Percentage	
Highly Satisfied	6	12	
Satisfied	24	48	
Neutral	16	32	
Dissatisfied	3	6	
Highly Dissatisfied	1	2	
Total	50	100	

Table 4.4 showing employee satisfaction with the work culture

### ANALYSIS

The chart show that 12% of the workers are highly satisfied with their working culture, 48% of the respondents are satisfied, 32% of the respondents are neither satisfied nor dissatisfied, 6% of the respondents are dissatisfied and remaining 2% of the respondents are highly dissatisfied with the working culture of the organisation.





## **INTERPRETATION**

From the graphics it is clear that most workers are happy with work culture, because the company understands the importance of a good work culture, which has a direct impact on the performance of employees.

## **MOTIVATIONAL FACTORS**

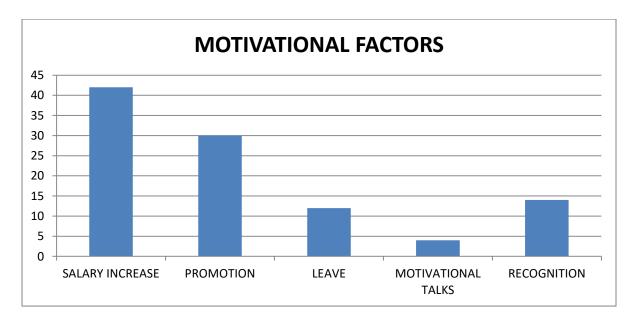
No of Respondents	Percentage	
21	42	
15	30	
5	10	
2	4	
7	14	
50	100	
	21 15 5 2 7	21 42   15 30   5 10   2 4   7 14

Table 4.5 showing the factors motivating the employees

### ANALYSIS

The chart shows that 42% of the defendants are motivated by salary increase, 30% of the respondents are motivated by promotion, 10% of the defendants are motivated by leaves, 4% of the respondents are motivated by motivational talks and remaining 14% of the respondents are motivated by recognitions.





### **INTERPRETATION**

From the graph it is clear that majority of the workers are motivated through increase in salary as they consider monetary benefits more significant

## MOTIVATION AND EFFICIENCY

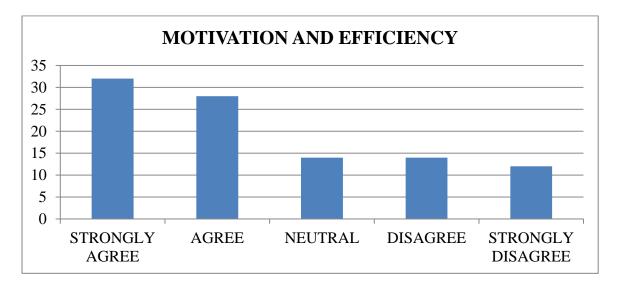
Satisfaction	Number of Respondents	Percentage
Strongly Agree	16	32
Agree	14	28
Neutral	7	14
Disagree	7	14
Strongly Disagree	6	12
Total	50	100

Table 4.6 showing motivated employees are effective and efficient in their functioning

### ANALYSIS

The table shows that 32% of the respondents powerfully agree that motivated employees are effective and efficient in their functioning, 28% of the respondents decide the opinion, 14% of the respondent are neutral, 14% of the plaintiffs disagree and remaining 12% of the defendants strongly disagree the opinion.





## **INTERPRETATION**

As of the graph the majority of the workers sturdily agree that motivated employees are effective and efficient in their work as motivation improves dedication of employees to his work.

## PARTICIPATION IN DECISION MAKING

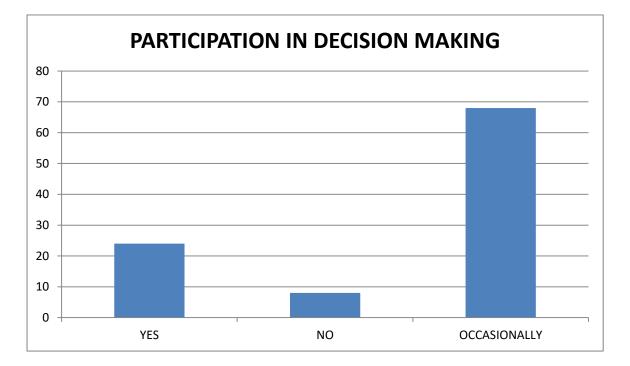
Category	No of respondents	Percentage	
Yes	12	24	
No	4	8	
Occasionally	34	68	
Total	50	100	

Table 4.7 showing workers participation in decision making

### ANALYSIS

The table shows that 24% of the respondents are participated in decision making, 8% of the respondents are not participated in decision making and remaining 68% are participated occasionally making process

Graph 4.7



## **INTERPRETATION**

From the graph it is clear that majority of the employees participate in the decision making process occasionally as most of the time they don't have any idea that what decisions and suggestions has to be given.

## **REWARDS AND RECOGNITION**

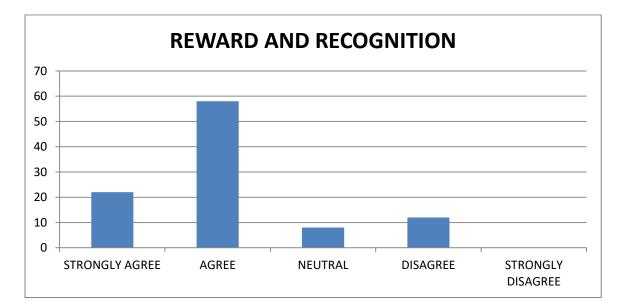
Satisfaction	Number of respondents	Percentage
Strongly Agree	11	22
Agree	29	58
Neutral	4	8
Disagree	6	12
Strongly Disagree	0	0
Total	50	100

Table 4.8 showing sufficient reward and recognition for the employee

### ANALYSIS

This chart show that 22% respondents sturdily agree as they get sufficient reward and recognition for their better performance, 58% of the respondents agree the opinion, 8% are neutral, 12% disagree and remaining 0% of the respondents strongly disagree the opinion

. Graph 4.8



### **INTERPRETATION**

From the above graph its is clear that majority of workers agree to performance is improved by giving rewards and recognition as if rewards and recognition to their work is not given then there won't be any competition and employees performance will decline both rewards and recognition as two main motivating factors.

## SATISFACTION WITH INCENTIVE SCHEME

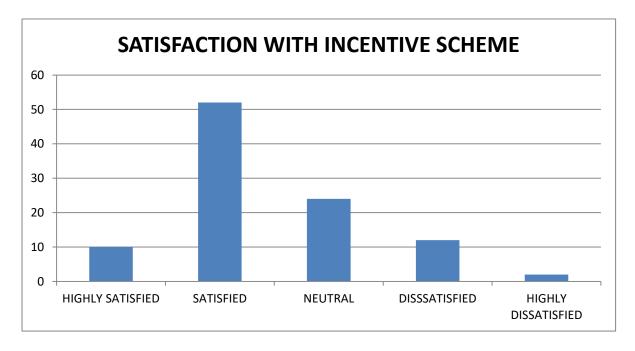
Table 4.9 showing employee satisfaction with the incentive schemes in the organization

Satisfaction	Number of respondents	Percentage
Highly satisfied	5	10
Satisfied	26	52
Neutral	12	24
Dissatisfied	6	12
Highly dissatisfied	1	2
total	50	100

### ANALYSIS

The table shoeing that 10% respondents are highly satisfied with the incentives structure in the organization, 52% respondents are satisfied, 24% are neutral, and remaining 12% of respondents are dissatisfied with incentives scheme in organization.





### **INTERPRETATION**

It is clear from the schedule that most employees are satisfied with the organization's motivation program because it offers good work and knowledge incentives.

## **ORGANISATION ENVIRONMENT**

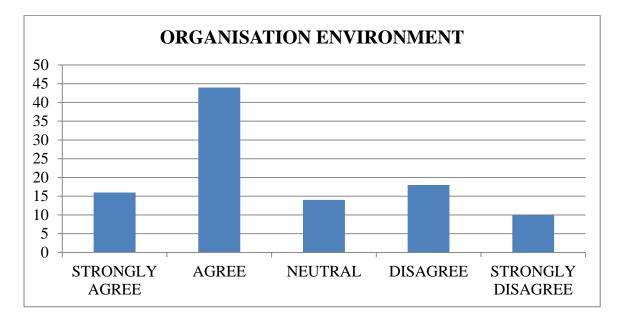
Category	No of Representatives	Percentage
Strongly Agree	8	16
Agree	22	44
Neutral	7	14
Disagree	9	18
Strongly Disagree	4	8
Total	50	100

Table 4.10 showing employee's opinion about the environment of organization is employee friendly

### ANALYSIS

The chart indicates that 16% of respondents are sturdily agree with the environment of the organisation is environment friendly, 44% of respondents strongly agree, 14% of respondents are neutral, and remaining 18% of respondents disagree that the environment of the organization is employee friendly.





### **INTERPRETATION**

The graph being justified from above that majority amongst the employees agree that the organisational environment is friendly as the friendly organisation environment is a motivational factor and it improves productivity.

## **RATING OF THE TRAINING PROGRAMMES**

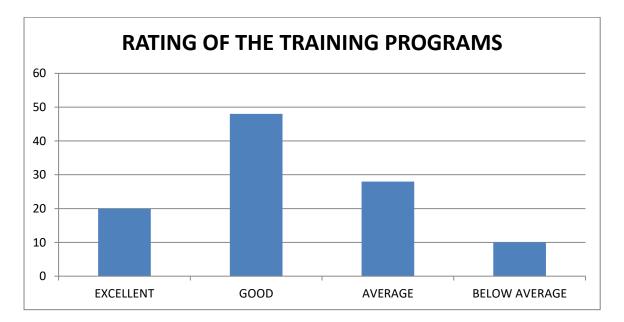
Rating	No of Respondents	Percentages	
Excellent	10	20	
Good	24	48	
Average	14	28	
Below Average	4	8	
Total	50	100	

Table 4.11 showing rate of employee training programs

### ANALYSIS

The chart indicates 20% of respondents says the training programmes of company is excellent, 48% of respondents says training programmes are good, 28% of respondents says training programmes are average, remaining 8% of respondents says the training programmes are satisfactory for employees.





### **INTERPRETATION**

The chart shows that the most of the workers who have expressed a good education program in the curriculum help employees learn more about work and organization.

## APPRAISEL SYSTEM STRENGTHENS AGREE RELATIONSHIP WITH SUPERIORS

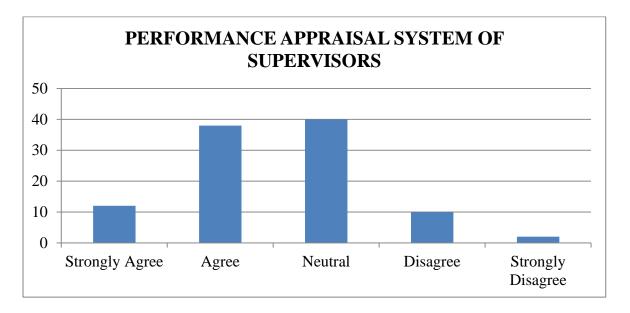
Table 4.12 showing the appraisal system help the employees in strengthening the agree relationship with their supervisor

Category	Number of respondents	percentage
Strongly agree	6	12
Agree	18	36
Neutral	20	40
Disagree	5	10
Strongly disagree	1	2
Total	50	100

### ANALYSIS

The above table reveals 12% of the strongly agree the opinion, 36% agree the opinion, 40% are neutral, 10% disagree and remaining 2% of the respondents strongly disagree the opinion.





### **INTERPRETATION**

From the graph it is clear that majority of the workers say that quality of performance appraisal system by managers is neutral in AVT Natural as the performance appraisal system by managers is not perfect and standardised.

## **RECOGNITION FOR THE CONTRIBUTION**

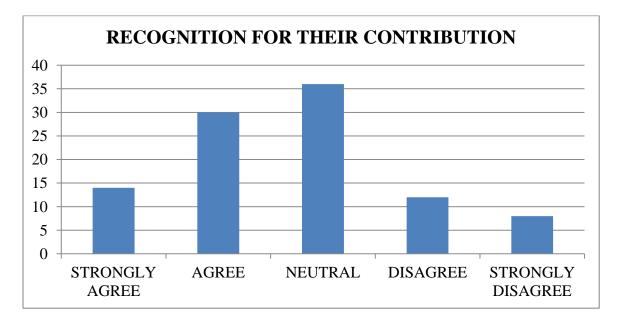
Table 4.13 showing employee opinion about company's recognition of their contribution and effort in the working environment

Category	Number of respondents	percentage
Strongly agree	7	14
Agree	15	30
Neutral	18	36
Disagree	6	12
Strongly disagree	4	8
total	50	100

### ANALYSIS

The chart displays that 14% of the respondents sturdily agree the opinion, 32% of the respondents agree the opinion, 36% of the respondents are neutral, 12% of the respondents disagree and remaining 6% of the respondents sturdily disagree the opinion





### **INTERPRETATION**

As of the graph the majority of the workers has the opinion as recognition for their contribution to work is neutral in the company as the methods used for the evaluation is not standardised.

## **DE MOTIVATING FACTORS**

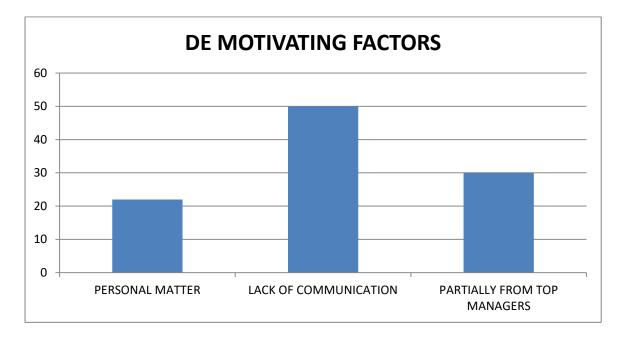
Table 4.14 showing the employee opinion about the de motive factors

Factors	No of Respondents	Percentage
Personal Matter	11	22
Lack of communication	25	50
Partially from top managers	14	28
Total	50	100

### ANALYSIS

The table indicate that 22% of respondents agree that personal matters de motivated employees, 50% of respondents says lack of communication de motivated employees and remaining 28% of respondents says partially from top managers are the reason for de motivation of employees.





### **INTERPRETATION**

From the graph it is clear that lack of communication is the demotivating factor in AVT Natural as the organisation has a very formal structure.

## SATISFACTION WITH THE PERFORMSNCE APPRAISAL SYSTEM

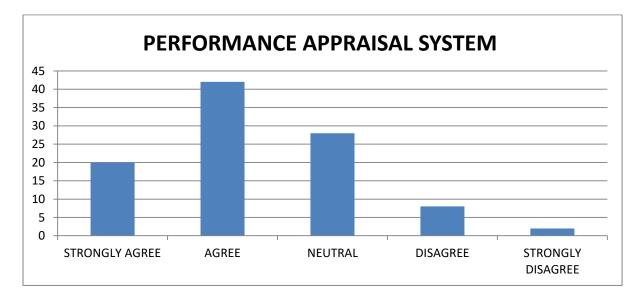
Table 4.15 showing employee satisfaction about performance appraisal system in the organisation

Category	No of respondents	percentage
Strongly agree	8	16
Agree	21	42
Neutral	14	28
Disagree	6	12
Strongly disagree	1	2
Total	50	100

### ANALYSIS

The table shows that 16% of respondents strongly agree the performance appraisal system in the organisation, 42% of respondents agree, 28% of respondents are neutral, remaining 12% of respondents disagree the performance appraisal system in the organisation.





### **INTREPRETATION**

From the graph it is clear that performance appraisal system is good in AVT Natural as the company keeps a standardised and performance appraisal system which motivates employees.

## SATISFACTION WITH WAGE POLICY

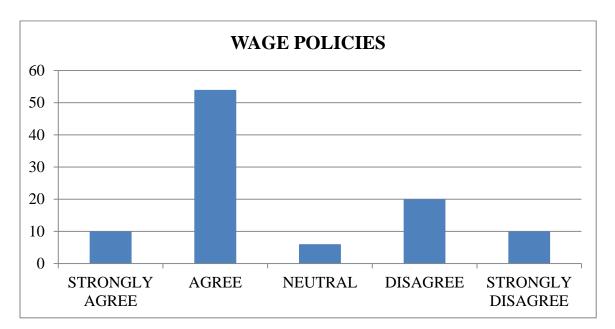
Satisfaction	No of respondents	percentages	
Strongly agree	5	10	
Agree	27	54	
Neutral	3	6	
Disagree	10	20	
Strongly disagree	5	10	
Total	50	100	

Table 4.16 showing employee satisfaction about wage policy

### ANALYSIS

The table displays that 10% were highly satisfied with the wage policy of the organisation, 54% are satisfied with the wage policy, 16% oare neutral with wage policy, and remaining 20% of respondents are dissatisfied with the wage policy of the organization.





### **INTERPRETATION**

As of the graph it is clear that majority of workers agree that they are satisfied with the wage policy as company is providing standardised wage policy according to performance.

# SATISFACTION WITH FACILITIES AND AMENITIES OF THE COMPANY

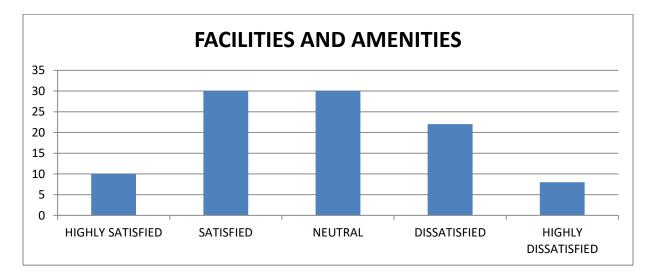
Table 4.17 showing employee satisfaction with the facilities and amenities of the environment provided by the company

Response	No of Respondents	Percentage
Highly Satisfied	5	10
Satisfied	15	30
Neutral	15	30
Dissatisfied	11	22
Highly Dissatisfied	4	8
Total	50	100

### ANALYSIS

It shows that 10% are highly satisfied with the facilities and amenities provided by the company, 30% are satisfied, 30% are neutral, and remaining 22% of respondents are dissatisfied with the amenities and services provided by the company.





### **INTERPRATATION**

As of the chart it shows that workers are not highly motivated or highly demotivated with the amenities' provide by the company as the companies facilities and amenities does not create a huge impact in performance.

## TYPE OF INCENTIVE MOTIVATING EMPLOYEES

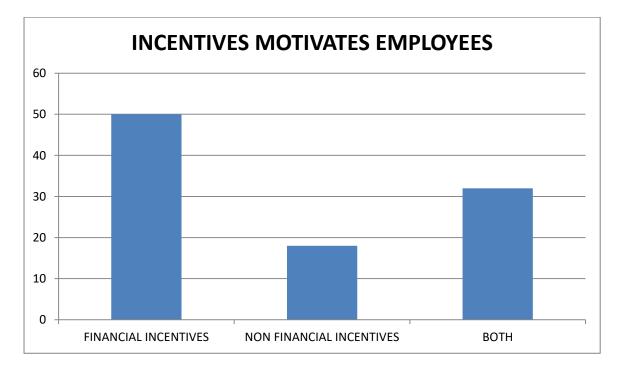
Table 4.18 showing type of incentives motivates employees

Response	No of Respondents	Percentage
Financial Incentives	25	50
Non-Financial Incentives	9	18
Both	16	32
Total	50	100

### ANALYSIS

According to this above table 50% are inspired by getting financial incentives, 18% of respondents are motivated by non-financial incentives and remaining 32% of respondents are motivated by both.

Graph 4.18



### **INTERPRETATION**

According to above graph, financial incentives motivate personnel most as the cost of living in increasing day to day.

## TRANSPERANCY IN ORGANISATIONAL STRATEGY Table 4.19 showing

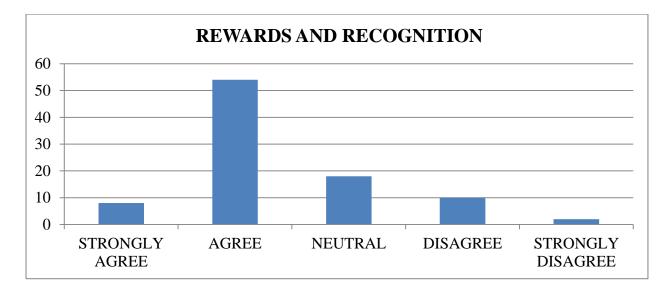
transparency in organisational strategy for giving rewards and recognition

Satisfaction	No of respondents	Percentages
Strongly agree	8	16
Agree	27	54
Neutral	9	18
Disagree	5	10
Strongly disagree	1	2
total	50	100

### ANALYSIS

The chart displays that 16% of workers strongly agree there is transparency in organisational strategy for giving rewards and recognition. 54% satisfied with the rewards and recognition, 18% are neutral, 10% were dissatisfied and 2% strongly dissatisfied with the transparency in giving rewards and recognition.

Graph 4.19



#### **INTERPRETATION**

From the graph it is clear that majority of the employees are satisfied with the transparency giving rewards and recognition as the rewards and recognition is given purely based on continuous evaluation.

## **REWARDS AND RECOGNITION LINKED TO PERFORMANCE**

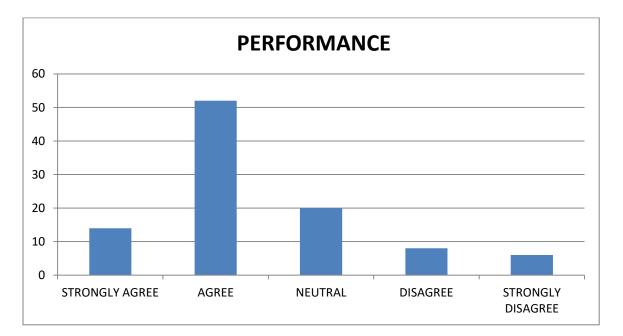
Satisfaction	No of respondents	percentage	
Strongly agree	7	14	
Agree	26	52	
neutral	10	20	
Disagree	4	8	
Strongly disagree	3	6	
total	50	100	

Table 4.20 showing rewards and recognition linked to performance

### ANALYSIS

The table shows that 14% of the respondents are highly satisfied with the rewards and recognition given according to performance,52% are satisfied, 20% are neutral, 8% dissatisfied and 6% strongly dissatisfied.

Graph 4.20



### **INTERPRETATION**

As of the graph it is clear that majority of the workers are satisfied with the rewards and recognition they get for their performance as company continuously evaluate the performance of the employees and based on that the company provide fair rewards and recognition.

## MANAGERS EMPHASIZE PRODUCTIVITY AS THE KEY TARGET

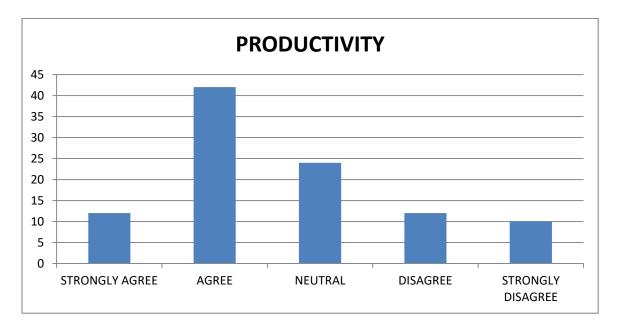
Satisfaction	No of Respondents	Percentage	
Strongly Agree	6	12	
Agree	21	42	
Neutral	12	24	
Disagree	6	12	
Strongly Disagree	5	10	
Total	50	100	

Table 4.21 showing productivity as the key target of managers

### ANALYSIS

The chart displays that 12% of the respondents strongly agree as managers emphasize productivity as the key target, 42% agree, 24% of the respondents are neutral where as 12% of the respondents disagree and 10% strongly disagree.





### **INTERPRETATION**

As of the graph the majority of the workers agree that the manager's emphasis productivity as the key target as if the productivity is weak then it will lead to winding up of the company and the main target for the managers is to improve productivity.

## **GUIDANCE TO PERFORM BETTER**

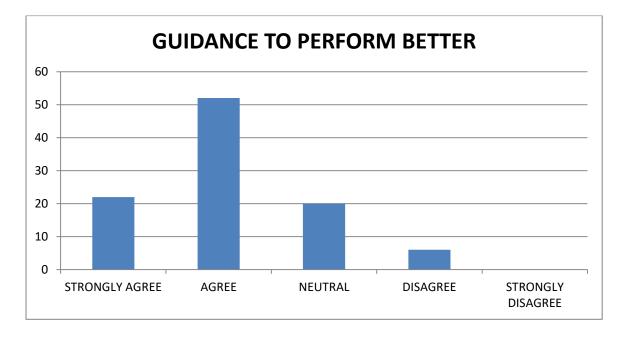
Number of Respondents	Percentages
11	22
26	52
10	20
3	6
0	0
50	100
	11   26   10   3   0

Table 4.22 showing guidance to perform better

### ANALYSIS

The table displays that 22% of the respondents sturdily agrees that superiors provides guidance to perform better,52% strongly agree, 20% of the respondents are neutral with the opinion, 6% of the respondents disagree, 0% of the respondents sturdily disagree.

Graph 4.22



### **INTERPRETATION**

As of the graph it is clear that majority of the workers says that they agree that superiors provide guidance to perform better as if the guidance is not proper then it will affect the productivity so that proper guidance is provided.

## REWARD SYSTEM BASED ON EMPLOYEE PERFORMANCE, COMMITMENT, ABLITY AND VALUE

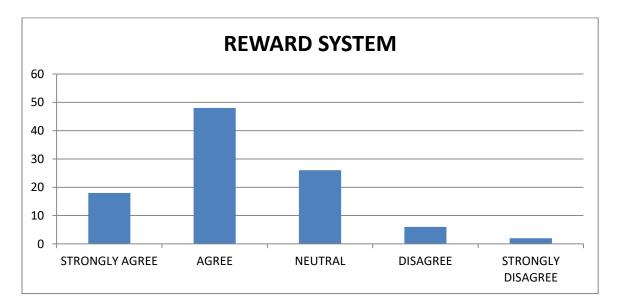
Table 4.23 showing reward system based on employee performance, commitment, ability and value

Satisfaction	Number of Respondents	Percentages
Strongly Agree	9	18
Agree	24	48
Neutral	13	26
Disagree	3	6
Strongly Disagree	1	2
Total	50	100

### ANALYSIS

The table displays that 18% of the respondents sturdily agree that company's reward system is based on employee performance, commitment, ability and value, 48% agree, 26% of the respondents are neutral with the opinion, 6% disagree and 2% strongly disagree.





### **INTERPRETATION**

The chart shows that most of the workers agree that the company's reward system is based on employee performance, commitment, capability and value, as three key factors are the three key factors that are assessed before the reward.

## HYPOTHESIS TESTING

The Incentive scheme is one of the factor which leads to Satisfaction.

		Incentive Scheme	Satisfaction
Incentive Scheme	Pearson Correlation	1	.587**
	Sig. (2-tailed)		.000
	Ν	50	50
Satisfaction	Pearson Correlation	.587**	1
	Sig. (2-tailed)	.000	
	N	50	50

### Correlations

\*\*. Correlation is significant at the 0.01 level (2-tailed).

## **Interpretation**:

The above correlation table shows that there is a positive and significant relationship between Incentive Schemes and Satisfaction level with the significant value 0.000 which is less than 0.001. It means, better the Incentive Schemes, better will be the satisfaction level. Employee's feels that Incentive Scheme is one the factor contributing to the Satisfaction.

## **CHAPTER 5**

### FINDINGS, CCONCLUSION AND SUGGESTION

### **SUMMARY OF FINDINGS**

- Most of the employees were satisfied with the working culture of the organisation
- Majority of employees are of the opinion that salary increase motivates them most
- The study reveals that motivated employees are effective and efficient in their operation
- Most of the employees are of the opinion that the management involve them in decision making occasionally which are connected to their departments
- As per the study the employees agree that they get sufficient rewards and recognition for their better performance.
- Employees are happy with the motivating force plans given by the organization
- Most of the respondents agree that the organization environment is employee friendly
- The employee rate the training programs in AVT Naturals is good
- Most of the employees think that the appraisal system helps them in strengthening the agree relationship with the superiors
- Most of the employees agree that the company recognizes their contribution and effort in working environment.
- Most of the employees agreed that lack of communication cause de motivation in the company
- Workers stay happy with the performance appraisal framework in the organisation
- Workers are satisfied with the facilities and amenities of the environment provided by the company
- The financial incentives motivates the employees than the non-financial incentives
- As per the survey the employees feel that there is an increase in the productivity due to employment motivation.
- Most of the employee agree that the organisation provide extra incentives for the extra work
- As per the study employees agreed that motivation is helpful in enhancing job performance.

### CONCLUSION

The project is carried out on A Study on Employees Work Motivation and Its Effect on Their Performance. The objectives that has laid down prior for this study has been concluded so far.

According to the study it is conclude that the employees are satisfied in their organization. Motivation plays a vital job in an organization when comes to execution. Each worker is extraordinary and what works for one probably won't work for the other one

This study also concludes that the work motivation of the employee increases their performance and thus increasing the productivity. Workers are significantly more delicate to their association with their supervisors and environment encompassing organization instead of materialistic objectives. Hypothesis testing was done in the research and found that there is a positive relation with the incentive scheme and satisfaction of employees in AVT Natural. Study also concludes that lack of employee motivation leads to decline in the performance of employee.

## SUGGESTIONS

- The company should provide adequate salary for their workers
- The company should provide education facility for their children
- Certain steps must be taken by the company for improving the remuneration policy
- More health awareness classes should be conducted in the organisation
- There should be suggestion scheme in order to provide freedom to the workers for giving their valuable suggestion to their organisation
- The company should provide effective arrangement system to reduce the accumulation of dust and fumes
- The top management has to support and appreciate the workers for their valuable contribution to the organization
- The company has to provide more financial and non-financial measures to motivate them
- Provide more recreation facilities in order to reduce the work pressure.

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- 2. <u>www.indiaspice.com</u>

### **QUESTIONNAIRE**

## A study on "Employees Work Motivation and Its Effect on Their Performance" At AVT Natural Products LTD, South Vazhakulam Marampilly, Aluva

I, Deepak E P, 1Vth Semester MBA Student, Acharya Institute Of Technology Bangalore doing my academic project on the topic "Employees Work Motivation and Its Effect on Their Performance and Business Productivity" in your prestigious organisation. I kindly Request you to fill the necessary details. (Please answer the question by a tick mark). I assure you that the details collected using the questionnaire will only be used for academic purpose.

Thanking you

Deepak E P

#### PERSONAL DETAILS

NAME	:
AGE	:
GENDER	: MALE FEMALE
DEPARTMEN	Г :
EXPERIENCE	: 0-5 Years 5-10 Years
	10-15 Years More than 15 Years
Highly S Highly I 2. Which c Salary I Motivat	ional Talks Recognition
3. Do you Strongly Disagree	

4.	Did the management involves you in decision making which are connected to your
	department?
	Yes No Occasionally
5.	Do you agree that you get sufficient rewards and recognition for the better
	performance?
	Strongly Agree Agree Neutral
	Disagree Strongly Disagree
6.	Did you satisfied with the incentive scheme of the organisation?
	Highly Satisfied Satisfied Dissatisfied
	Highly Dissatisfied Neutral
7.	In your opinion whether the organisation environment is employee friendly?
	Strongly Agree Agree Neutral
	Disagree Strongly Disagree
8.	How do you rate the employee training programme?
	Excellent Good Average
	Below Average
9.	Does the appraisal system help you in strengthening the agree relationship with your
	supervisor?
	Strongly Agree Agree Neutral
	Disagree Strongly Disagree
10	. Does the organisation identify your contribution and effort in working environment?
	Strongly Agree Agree Neutral
	Disagree Strongly Disagree
11.	. Which are the factors which de motivates you the most at your job?
	Personal Matter Lack of Communication
	Partiality from top managers
12	. Are you satisfied with the wage policy?
	Highly Satisfied Dissatisfied
	Highly Dissatisfied Neutral
13.	Are you satisfied with the environment amenities and facilities
	Highly Satisfied Satisfied Dissatisfied
	Highly Dissatisfied Neutral

14. Type of incentive which m	otivates you more?						
Financial Incentives	Non-Financial Incer	ntives	Both				
15. Do you have any suggestion to improve the Employee Motivation in the Company?							
If yes please mention							
16. Transparency in organisation strategy for giving rewards and recognition?							
Strongly Agree	Agree	Neutral					
Disagree	Strongly Disagree						
17. My rewards and recognitio	on in the organisation	is linked to my pe	erformance?				
Strongly Agree	Agree	Neutral					
Disagree	Strongly Disagree						
18. My managers emphasize productivity as one of the key targets of the organization?							
Strongly Agree	Agree	Neutral					
Disagree	Strongly Disagree						
19. My superior provides me with the necessary guidance to perform better in my work?							
Strongly Agree	Agree	Neutral					
Disagree	Strongly Disagree						
20. Did you feel the The company's remuneration system is based on the performance,							
commitment, ability and va	alue of employees?						
21. Strongly Agree	Agree	Neutral					
Disagree	Strongly Disagree						



## ACHARYA INSTITUTE OF TECHNOLOGY DEPARTMENT OF MBA

PROJECT (17MBAPR407) -WEEKLY REPORT

NAME OF THE STUDENT: DEEPAK.E.P

INTERNAL GUIDE: PROF. MAHAK BALANI

USN: 1IAI7MBA14

COMPANY NAME: ANT NATURAL PRODUCTS LTD, ALUVA

WEEK	WORK UNDERTAKEN	EXTERNAL GUIDE SIGNATURE	INTERNAL GUIDE SIGNATURE
3 <sup>rd</sup> Jan 2019 – 9 <sup>th</sup> Jan 2019	Industry Profile and Company Profile	Chor	dnB
10 <sup>th</sup> Jan 2019 – 17 <sup>th</sup> Jan 2019	Preparation of Research instrument for data collection	dur.	dhB-
18 <sup>th</sup> Jan 2019 - 25 <sup>th</sup> Jan 2019	Data collection	Chia	gue
26 <sup>th</sup> Jan 2019 – 2 <sup>nd</sup> Feb 2019	Analysis and finalization of report	Chill	dniz-
3 <sup>rd</sup> Feb 2019 – 9 <sup>th</sup> Feb 2019	Findings and Suggestions	Chir	gue-
10 <sup>th</sup> Feb 2019 – 16 <sup>th</sup> Feb 2019	Conclusion and Final Report	CURL	gue

Company S



College Seal

HOD Signature

Head of the Department Department of MBA Acharya Institute of Technolog Joldevanahili, Bangalore-550 16.