

Rajiv Gandhi University of Health Sciences, Karnataka
V Semester Bachelors in Hospital Administration Degree Examination - 28-Nov-2023

Time: Three Hours

Max. Marks: 80 Marks

HUMAN RESOURCE MANAGEMENT - (RS)
Q.P. CODE: 3246

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. What is performance appraisal? Explain performance appraisal methods
2. What is recruitment? Explain different methods of recruitment
3. What is an industrial accident? Explain briefly different types of industrial accidents with suitable examples

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Explain briefly importance and objectives of HRM
5. Explain different types of tests used in selection
6. Explain briefly methods of training
7. What is reference checking? Explain its process
8. Explain different types of transfer
9. Explain the factors contributing to monotony and boredom
10. Explain grievance handling procedure
11. Explain meaning and objectives of compensation
12. Discuss briefly the concept of human resource development and knowledge management
13. Write a note on induction in hospital

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. List out the duties of HR manager
15. Problems of placement
16. Need for training in hospitals
17. Techniques of wage fixation
18. Purpose of promotion
19. Differentiate between personnel records and audits
20. Role of training in HRD
21. What is work environment?
22. What is right sizing?
23. Write a note on importance of employee safety in organization
24. Impact of globalisation on human resource management
25. Limitations of performance appraisal
