Rajiv Gandhi University of Health Sciences, Karnataka

IV Semester Bachelors in Hospital Administration Degree Examination - 22-Oct-2026

Time: Three Hours **Max. Marks: 80**

HOSPITAL ADMINISTRATION
HOSPITAL OPERATIONS MANAGEMENT – II
NON CLINICAL SERVICES - (RS)
Q.P. CODE: 3241

Your answers should be specific to the questions asked
Draw neat, labelled diagrams wherever necessary

LONG ESSAYS (Answer any Two) **2 x 10 = 20 Marks**

1. Explain the planning, design and management of Hospital Information System (HIS)
2. Describe the organization and functions of pharmacy and its role in hospital operations
3. Discuss the role of engineering and maintenance department in hospital infrastructure management

SHORT ESSAYS (Answer any Eight) **8 x 5 = 40 Marks**

4. Explain the role and importance of CSSD in hospitals
5. Discuss the functions of Medical Records Department
6. Illustrate the planning and management of Radiology and imaging services
7. Discuss the role of dietary services in patient care
8. Enumerate the functions of Human Resources Management in Hospitals
9. Explain the importance of housekeeping in infection control
10. Write a note on importance and functions of blood bank
11. Discuss the role of nursing administration in hospital management
12. Enumerate the functions of biomedical engineering department
13. Explain the role of public relations in hospitals

SHORT ANSWERS (Answer any ten) **10 x 2 = 20 Marks**

14. Ambulance services
15 Nuclear medicine
16. Laundry services
17. Admission procedure
18. Centralized medical gas system
19. Nursing audit
20. Physiotherapy
21. Hospital stores
22. Security services
23. Marketing in hospitals
24. Radiotherapy
25. Communication systems

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