Rajiv Gandhi University of Health Sciences, Karnataka

I Semester M.H.A Degree Examination - 23-Oct-2026

Time: 3 Hours **Max. Marks: 100**

HOSPITAL ADMINISTRATION

Fundamentals of Management and Organizational Behaviour

PAPER-I - (RS-5)

Q.P. CODE: 8730

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

Answer All The Questions **10 X 10 = 100 Marks**

1. What is motivation? Explain the financial and non financial techniques of motivating employees
2. Discuss the contributions of Taylor and Fayol to management and make a comparison
3. What are the obstacles to effective delegation and how can we overcome these barriers?
4. What is organizational change? What are the causes for resistance to change and how can you manage resistance?
5. Write a note on
   a) Communication with the media
   b) Verbal communication the organization
6. Write a note on steps in decision making. Explain any two decision making techniques
7. What is strategic management? Explain the process of strategic management
8. Write a note on importance of performance appraisal. Explain the different appraisal techniques
9. What are the functions of a leader? Explain the different leadership styles
10. Describe the characteristics of an entrepreneur. What are the challenges faced by them?

* * * * *