

Rajiv Gandhi University of Health Sciences, Karnataka
IV Semester Bachelors in Hospital Administration Degree Examination - 24-Oct-2025

Time: Three Hours

Max. Marks: 80 Marks

**HOSPITAL ADMINISTRATION
HOSPITAL OPERATIONS MANAGEMENT – II
NON CLINICAL SERVICES - (RS)
Q.P. CODE: 3241**

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Explain hospital information system and its importance
2. Describe the role and functions of human resource department in hospitals
3. Elucidate the role and scope of engineering and facilities management in hospitals

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Write a note on the importance of radiology and the services provided by radiology
5. Explain the functions of medical laboratory
6. Elucidate the role of hospital housekeeping and its role in infection control
7. Illustrate the importance and usages of medical records
8. What is CSSD? Explain the functioning of CSSD
9. Explain the functions of maintenance department in hospitals
10. Illuminate the different role played by administrators in hospitals
11. Give a brief sketch of the nursing service team and support staff in the wards
12. Compare and contrast the functions of General stores and Medical stores in hospitals
13. Elucidate the role of public relations in hospitals

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Marketing
15. Centralized medial gas system
16. Ambulance services
17. Nursing audit
18. Blood bank
19. Physiotherapy
20. Nuclear medicine
21. Biomedical Engineering
22. Hospital communication systems
23. Reception and admission in hospitals
24. Hospital dietary
25. Radiotherapy
