

Rajiv Gandhi University of Health Sciences, Karnataka

III Semester Bachelors in Hospital Administration Degree Examination - 11-Nov-2025

**Time: Three Hours
Marks**

Max. Marks: 80

Hospital Operations Management – I (Clinical Services) - (RS) Q.P. CODE: 3237

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Define planning. Describe the stages in planning and explain the guiding principles in planning hospital facilities and services
2. Define organization structure. Mention the functions of hospital committee
3. Discuss the principles and methods of organizing clinical services for hospital

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Enumerate the legal requirements for a hospital
5. Discuss the roles and responsibilities of Hospital Administrators
6. Describe management structure
7. What are the factors determining site selection of hospital?
8. Why need assessment survey is important in hospital planning?
9. Explain the zoning of OT
10. Distinguish the different types of ward based on the facilities and care
11. Explain different types of hospital
12. Mention the functions of cardiology and dialysis department
13. Duties and responsibilities of Governing board

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. What is meant by effective community orientation?
15. Define preliminary survey
16. What makes patient choose a particular hospital?
17. Mention the functions and responsibilities of consultant's in design team
18. Mention few advantages of working through committees
19. Briefly list out some of the qualities the Chief of the hospital must possess
20. Define organizational chart
21. Define outpatient department. Where the outpatient department should be located?
22. Define triage
23. Mention the functions of oncology department
24. Distinguish between urology and neurology department
25. Define clinical services or departments in the hospital management
