

Rajiv Gandhi University of Health Sciences, Karnataka
II Semester Bachelors in Hospital Administration Degree Examination–28-Oct-2025

Time: Three Hours

Max. Marks: 80

ORGANIZATIONAL BEHAVIOR (RS)

Q.P. CODE: 3233

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. What is organizational behavior? Discuss the challenges and opportunities for OB
2. What are the various determinants of personality and the factors which influencing it?
3. What is motivation? Explain Maslow's and Herzberg's theory of motivation?

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. What are the stages in the process of development of conflict?
5. What are the types of groups and what are their functions?
6. What are the major differences between autocratic and democratic styles of leadership?
7. Why does intergroup conflict arise? What are its consequences?
8. What are attitudes? How are attitudes formed?
9. Write a note on organizational reward system
10. What are the factors influencing perception?
11. What are the reasons for joining group in an organization?
12. Write a note on interpersonal skills
13. What are the factors influencing change in organization?

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. What is operant conditioning?
15. What are the functions of group in an organization?
16. What is meant by conflict?
17. List advantages of formal groups
18. Distinguish between positive and negative reinforcement
19. What is organizational development?
20. What is cognitive learning?
21. Dimensions of attitude
22. What is assertiveness?
23. What is laissez faire leadership?
24. What are financial incentives, give example?
25. What is group norm?
