

# Rajiv Gandhi University of Health Sciences, Karnataka

**III Semester M.H.A Degree Examination – 24-Oct-2025**

**Time: Three Hours**

**Max. Marks: 100 Marks**

## **HOSPITAL ADMINISTRATION**

### **Human Resource Management & Industrial Relations**

**PAPER-I - (RS-5)**

**Q.P. CODE: 8738**

Your answers should be specific to the questions asked

Draw neat, labeled diagrams wherever necessary

**10 x 10 = 100 Marks**

#### **Answer All The Questions**

1. Types of incentives
2. Explain grievance handling procedure
3. Job description of nursing in charge and nursing staff
4. What is collective bargaining? What are the types of collective bargaining?
5. Explain basic personnel principles. How it is formulated?
6. What are the types of welfare activities considered in hospital?
7. Write note on safety of employees
8. What is manpower planning?
9. Importance and need for performance appraisal
10. Types of promotion and transfer

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