

Rajiv Gandhi University of Health Sciences, Karnataka
III Semester M.H.A Degree Examination – 24-Oct-2025

Time: Three Hours

Max. Marks: 100 Marks

HOSPITAL ADMINISTRATION
Human Resource Management & Industrial Relations
PAPER-I - (RS-5)
Q.P. CODE: 8738

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

10 x 10 = 100 Marks

Answer All The Questions

1. Types of incentives
2. Explain grievance handling procedure
3. Job description of nursing in charge and nursing staff
4. What is collective bargaining? What are the types of collective bargaining?
5. Explain basic personnel principles. How it is formulated?
6. What are the types of welfare activities considered in hospital?
7. Write note on safety of employees
8. What is manpower planning?
9. Importance and need for performance appraisal
10. Types of promotion and transfer
